







### Resource Batalase

The Resource Database provides a list of methodologies, tools, and other practices collected by the project partners. The database is divided into sections according to the criteria they address

#### WHERE TO FIND US?

www.knowloframework.com

#### PROJECT FUNDED BY THE ERASMUS+ OF THE EUROPEAN UNION

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ORGANIZATIONAL SELF-AWARENESS, STRATEGY, AND DEVELOPMENT

#### KNOWLO CRITERIA 1



ORGANIZATIONAL SELF-AWARENESS, STRATEGY, AND DEVELOPMENT

#### WHAT DOES IT MEAN?

SMART LEARNING ORGANIZATIONS UNDERSTAND THE IMPORTANCE OF THE ORGANIZATIONAL CULTURE AND CORE VALUES, KNOW THEIR WAY ON THE STRATEGY, MISSION, AND VISION, HAVE AN INSPIRATIONAL LEADER AND THE ORGANIZATION IS SELF-AWARE AND NURTURES EMPATHY WITHIN THE TEAM.

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| ORGANIZATIONAL SELF-<br>AWARENESS, STRATEGY, AND<br>DEVELOPMENT  | ORGANIZATIONAL SELF-<br>AWARENESS, STRATEGY, AND<br>DEVELOPMENT   | ORGANIZATIONAL SELF-<br>AWARENESS, STRATEGY, AND<br>DEVELOPMENT  | ORGANIZATIONAL SELF-<br>AWARENESS, STRATEGY, AND<br>DEVELOPMENT   | ORGANIZATIONAL SELF-<br>AWARENESS, STRATEGY, AND<br>DEVELOPMENT  | ORGANIZATIONAL SELF-<br>AWARENESS, STRATEGY, AND<br>DEVELOPMENT  |
| TYPE OF RESOURCE   | TYPE OF RESOURCE  | TYPE OF RESOURCE   | TYPE OF RESOURCE  | TYPE OF RESOURCE   | TYPE OF RESOURCE   |
| METHODOLOGY  | METHODOLOGY   | METHODOLOGY  | METHODOLOGY   | STRUCTURED COURSE  | STRUCTURED COURSE  |
| RESOURCE TITLE   | RESOURCE TITLE  | RESOURCE TITLE   | RESOURCE TITLE  | RESOURCE TITLE   | RESOURCE TITLE   |
| ICC STRATEGY 2022-2027   | QUALITY AND EXCELLENCE POLICY   | - ICC-ISO 9001:2015<br>CERTIFICATION   | ICC- EFQM CERTIFICATION   | APPLICATION OF THE LEARNER-<br>CENTERED APPROACH   | ESSENTIALS OF INTERNATIONAL COMMUNICATION  |
| BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION  |
| ICC college's strategy includes several areas such as vision, development, values, priority, directions of development, international cooperation, institutional reputation, etc. The strategy includes specific goals and plans to achieve these goals, and its purpose is to ensure the sustainable development and successful operation of the institution. | A quality policy is a document that defines an organization's commitment to quality management and continuous improvement. It is based on the organization's values, goals and client requirements, and aims to promote a culture of quality throughout the organization. | ISO 9001:2015 is an international standard that defines the requirements for a quality management system. It is one of the most widely used standards worldwide, helping organizations to ensure quality management, customer satisfaction and continuous improvement. | EFQM (European Foundation for Quality Management) is a model and evaluation system that provides indicators and guidelines for quality management and improvement in organizations. It is designed to help organizations drive sustainable excellence and achieve a level of excellence in all areas of their operations. | A 5-day face-to-face training for teachers, trainers, and managers.  A people-centered approach is the fundamental basis of modern education and management –for how a person learns and develops. In this course, teachers are taught to orient their work to the needs of the individual students in their classroom and help them grow. | This is a 3-day training for teachers, trainers, and managers. The course will teach you to understand yourself in the context of others, become aware of the relationship between freedom and responsibility, and strengthen your self-confidence in interacting. You will develop an awareness of how you can communicate effectively with others. |
| LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE   |
| ENGLISH LATVIAN  | ENGLISH LATVIAN   | LATVIAN  | ENGLISH LATVIAN   | ENGLISH- SLOVAK- GERMAN  | ENGLISH LATVIAN  |
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| TYPE OF RESOURCE   | TYPE OF RESOURCE   | TYPE OF RESOURCE   | TYPE OF RESOURCE   | TYPE OF RESOURCE   | TYPE OF RESOURCE  |
| STRUCTURED COURSE  | STRUCTURED COURSE  | METHODOLOGY  | TOOL   | TOOL   | TOOL  |
| RESOURCE TITLE   | RESOURCE TITLE   | RESOURCE TITLE   | RESOURCE TITLE   | RESOURCE TITLE   | RESOURCE TITLE  |
| ESSENTIALS OF NEW LEADERSHIP   | BUILDING VISIONS IN SCHOOLS  | KIVA'S BULLYING PREVENTION<br>AND RESPONSE PROGRAMME   | FOOTPRINT ASSESSMENT<br>TOOL   | TEACHER DEVELOPMENT FRAMEWORK  | ULCA SELF-ASSESSMENT TOOL   |
| BASIC DESCRIPTION  | BASIC DESCRIPTION  | BASIC DESCRIPTION  | BASIC DESCRIPTION  | BASIC DESCRIPTION  | BASIC DESCRIPTION   |
| This is a 3-day training for teachers, trainers & managers. You will learn about the reasons for the emergence and benefits of the new leadership, and what qualities and qualifications a person should have for a leadership position in modern organizations. You will share your experiences of leading others in the workplace and develop an understanding of how to inspire and collaborate | A 3-day training for teachers, trainers, and managers. The course brings new approaches that inspire people working in schools to create their visions enabling them to grow and develop for the desired outcomes. The course is based on the 9 Learn & Lead principles of a smart person that encourage people to take a proactive approach in their lives. | The Finnish methodology Kiusaamista Vastaan - "antibullying". The program offers a wide range of specific tools and materials that schools can use to effectively reduce bullying and create a bullying-free climate. The methodology for preventing and dealing with bullying is comprehensive. It includes prevention, intervention, and evaluation. | Based on the European Quality Framework for Early Childhood Education and Care, this interactive digital tool is meant to support ECEC officers - often not specialized in diversity inclusion - to assess current services and mostly understand in a visual way the concrete, necessary steps needed to improve their provision. A certificate of excellent diversity footprint raises the prestige of an organization | The ULCA Teacher Development Framework helps you understand the key competencies of a learner- centered and Learn & Lead teacher. The Framework is divided into 11 areas in three development phases - Competent Replicator, Aware Practitioner and Expert Facilitator | You can assess your competencies in a learner-centered approach in Learn&Lead. You can also identify pathways for development throughout your career. |
| LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  |
| ENGLISH SLOVAK   | ENGLISH SLOVAK   | ENGLISH CZECH  | ENGLISH-BULGARIAN-CZECH<br>& ITALIAN   | ENGLISH- LATVIAN-LITHUANIAN-<br>SLOVAK-MACEDONIAN-SLOVENIAN  | ENGLISH- LATVIAN-LITHUANIAN-<br>SLOVAK-MACEDONIAN-SLOVENIAN   |
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| TYPE OF RESOURCE  | TYPE OF RESOURCE  | TYPE OF RESOURCE   | TYPE OF RESOURCE  | TYPE OF RESOURCE  | TYPE OF RESOURCE   |
| METHODOLOGY   | TOOL  | METHODOLOGY  | VIRTUAL<br>MOBILITY/EXCHANGE  | VIRTUAL<br>MOBILITY/EXCHANGE  | METHODOLOGY  |
| RESOURCE TITLE  | RESOURCE TITLE  | RESOURCE TITLE   | RESOURCE TITLE  | RESOURCE TITLE  | RESOURCE TITLE   |
| CATHOLIC UNIVERSITY IN RUŽOMBEROK STRATEGY AND VISION                 | TOOL FOR CREATING NEW GREEN OPPORTUNITIES   | WORK LIFE BALANCE  | STAFF MOBILITY TEACHING & TRAINING  | INTERNATIONAL COOPERATION   | STUDY PROGRAM ACCREDITATION  |
| BASIC DESCRIPTION   | BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION   | BASIC DESCRIPTION  |
| Information about Catholic University, its mission, values and vision | It is a tool that: facilitates the construction of "curvatures" of competence profiles and curricula in the territorial context; and promotes dialogue among territorial actors involved in knowledge processes for the green economy and sustainable development. It contains a working model, methodology, method, and tools to produce innovations (curvatures) of competence profiles in the green economy. | CFIQ has been committed to organizing events to promote and share with other companies in the area the techniques put in place for an effective work-life balance. This aspect is of fundamental importance as a person who is able to organize his or her personal commitments in the best possible way turns out to be more effective and efficient at work as well. | Erasmus+ Mobilities for Staff Teaching & Training (STT) includes a new type of mobility program BIP (Blended Intensive Program) that is normally conducted on a short mobility basis for 5 days. STTs are designed to help employees get out of their comfort zone, meet new people, visit new countries, enhance their language skills, and learn. | The International College of Cosmetology is continuously looking forward to making new leaps globally. This helps the college to bring new skills and expertise to the organization and learn from highly professional and skilled partners. The synergy of cooperation internationally opens doors for many research and innovation projects as well as exchanges. | Every current and future student can be sure that after the end of their studies, they will receive an internationally recognized, accredited higher education diploma in the field of Health care. The priority of the college is the quality of studies, which is centered on the student and the teacher. The programs have been developed according to the current trends in the industry. |
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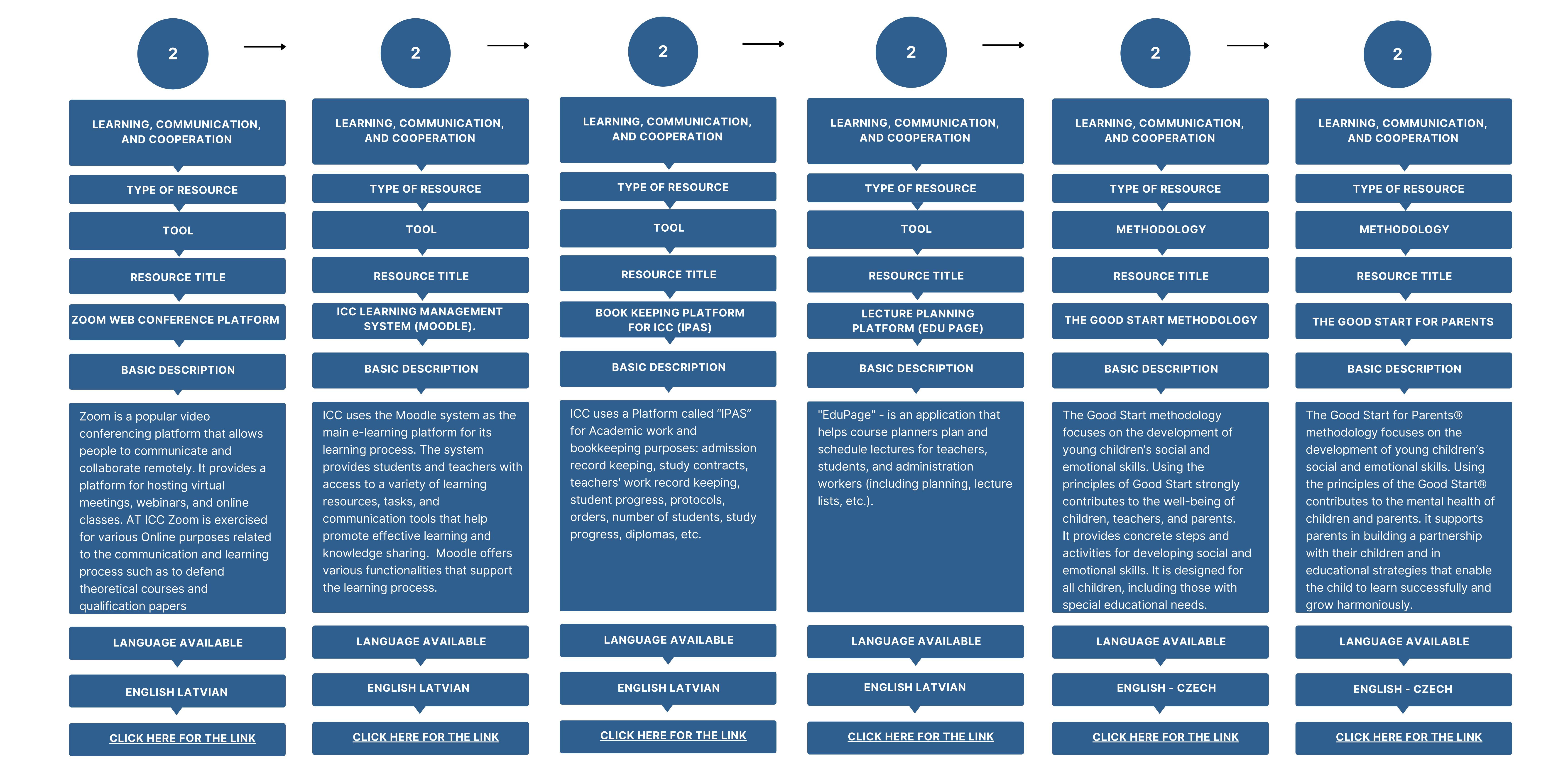
## LEARNING, COMMUNICATION, AND COOPERATION

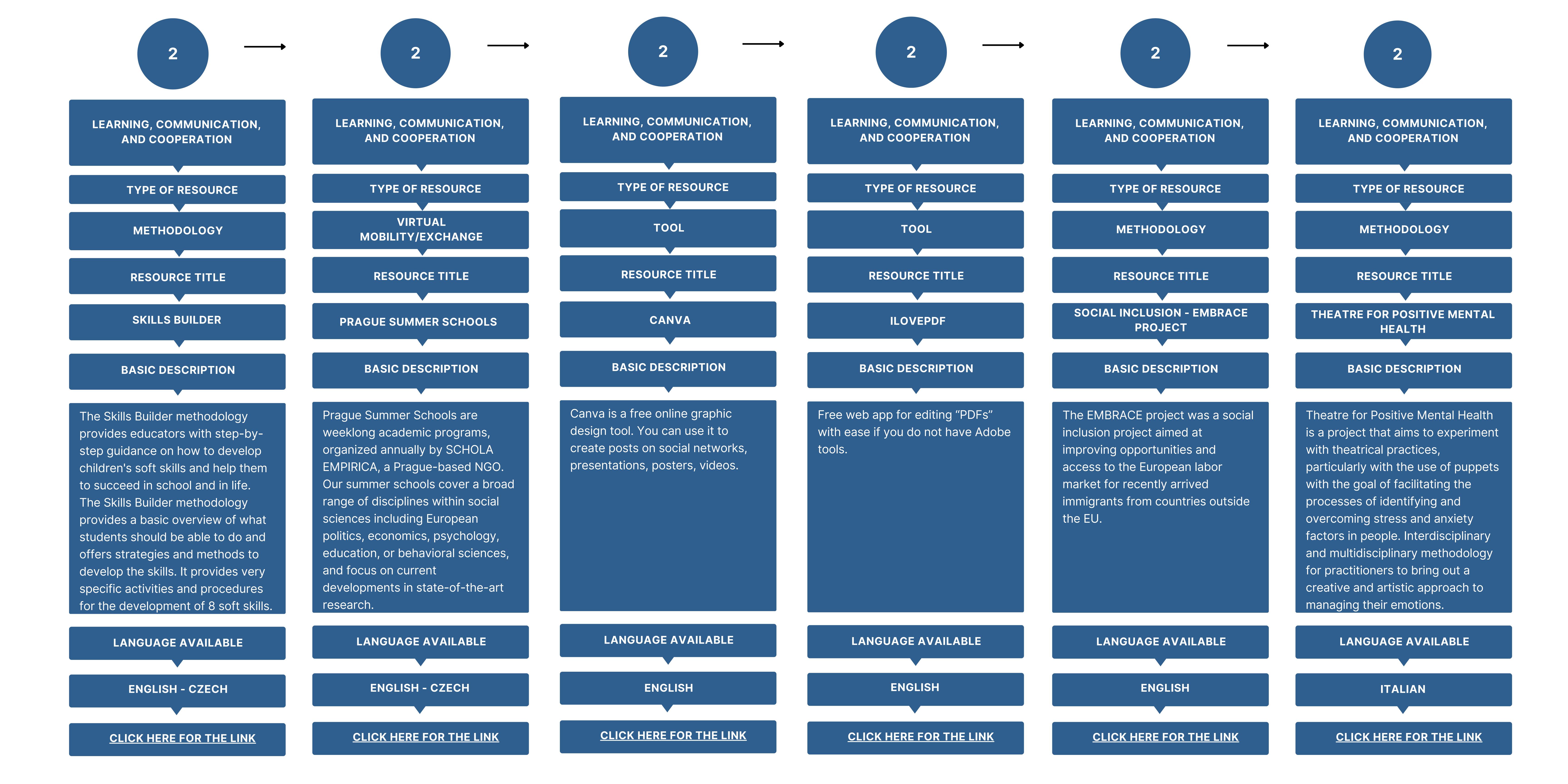


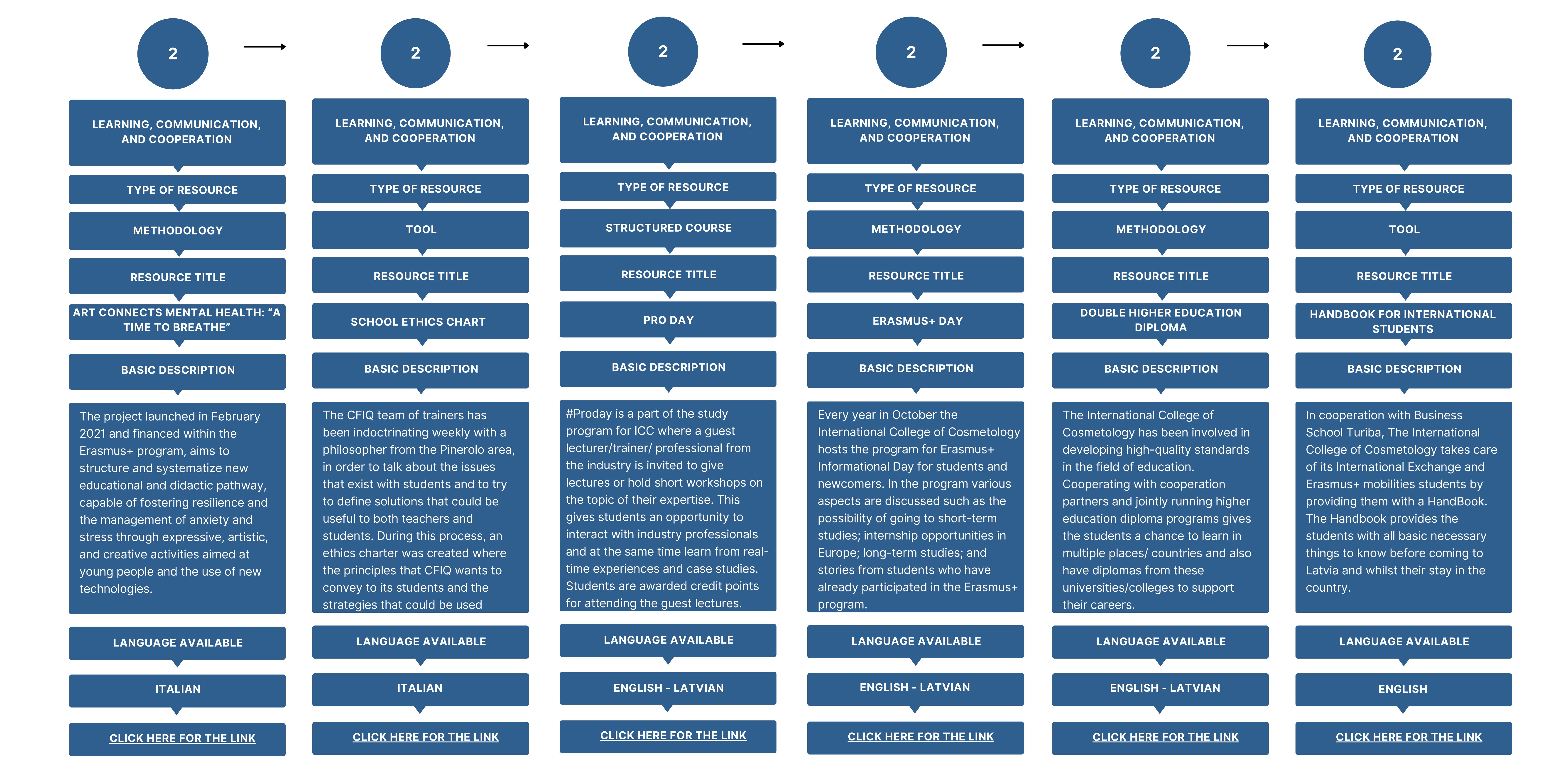
## LEARNING, COMMUNICATION, AND COOPERATION

SMART LEARNING ORGANIZATIONS UNDERSTAND HOW COMMUNICATION PROCEDURES OCCUR BETWEEN COLLEAGUES, CLIENTS, AND THE COMPANIES/COMMUNITIES IN WHICH THEY OPERATE. THEY ARE AWARE OF THE INTERNAL COMMUNICATION RULES DEDICATED TO SHARING STRATEGIES, GOALS, AND VALUES OF THE ORGANIZATION. SMART LEARNING ORGANIZATIONS IMPLEMENT MODELS FOR MONITORING AND EVALUATING THE EFFECTIVENESS OF INTERNAL COMMUNICATION PROCEDURES, OBSERVING AND MONITORING INFORMAL PROCESSES WHERE AND IF POSSIBLE. EACH WORKGROUP/AREA KNOWS AND WORKS TO CONTRIBUTE TO THE MISSION OF THE INSTITUTION. MANAGERS/COORDINATORS CONTRIBUTE TO THE INVOLVEMENT OF THE TEAM, BENEFICIARIES, AND BOTH LOCAL AND INTERNATIONAL COMMUNITY STAKEHOLDERS.









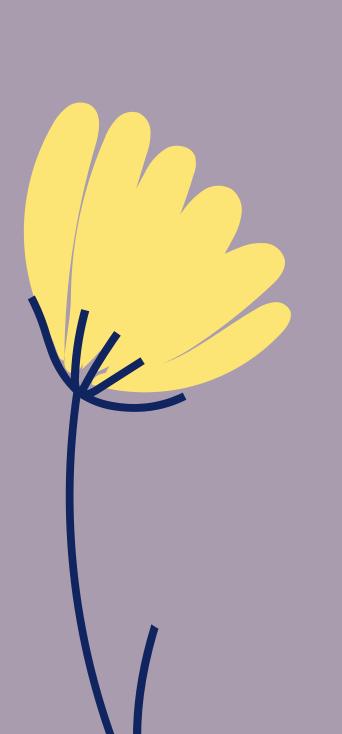




#### ORGANIZATION AND ITS PEOPLE

WHAT DOES IT MEAN?

IN SMART ORGANIZATION PEOPLE ARE THE MOST VALUABLE ASSETS. THEY
NEED TO BE TAKEN CARE OF, SUPPORTED, AND DEVELOPED IN LINE WITH THE
COMPANY'S OBJECTIVES. IT IS IMPORTANT TO ACKNOWLEDGE THERE IS A
SYNERGY BETWEEN PERSONAL DEVELOPMENT AND COMPANY DEVELOPMENT.
SUCCESSFUL LEARNING ORGANIZATIONS SEE, THAT TO ACHIEVE THEIR GOALS,
THEY NEED TO ALIGN THEIR OWN NEEDS WITH THE NEEDS OF THEIR
EMPLOYEES. FURTHERMORE, PROCESS FEEDBACK IS ESSENTIAL FOR A
SUSTAINABLE COMPANY'S GROWTH, NOT TO BE SEEN AS THREATENING.





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| LABOR SAFETY GUIDELINES & PROTOCOLS (POLICY)  | DIVERSITY & INCLUSION ORGANIZATIONAL CULTURE (STRATEGY)  | THE WELL-BEING OF THE EMPLOYEES (MISSION 0)  | FAMILY-FRIENDLY WORKPLACE   | FAMILY-FRIENDLY ORGANIZATION   | L & L INNOVATION: BUILDING EXCELLENCE CULTURE TOGETHER  |
| BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION   |
| The International College of Cosmetology continuously improves its operations by complying with health, safety, and compliance requirements for environmental protection by providing employees with healthy and safe workplaces, Providing ideal ergonomics to our employees and clients for working and studying is ICC's priority. | The International College of Cosmetology is committed to creating an organizational culture that values mutual respect, diversity, inclusion, and the principle of equal treatment, as well as to create conditions in the company in which these values will be respected, maintained, and brought to life. | International College of Cosmetology believes that the well-being of employees is of utmost importance. Therefore the organization has joined Charter Mission 0, with the aim of implementing and following operating principles centered on people, their health, and safety. | Employees are one of the main assets of the company. Under the Program No. 2022.LV/EDDV/5 "Together at home, together at work!" organized by the Society Integration Fund. ICC has transformed itself into a "Family-friendly workplace". | ICC has transformed itself into a "Family-friendly workplace", Interactive table "Manico funtable", a floor mat and chairs for the children's play corner. | This is a 3-day training for teachers, trainers and managers. In this course, you will learn how to develop, organize, and implement an excellence approach, analyze and measure the important indicators, develop teams, while understanding the diversity in the team, cope with stress, and implement and develop an excellence culture. |
| LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  |
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| STRUCTURED COURSE  | STRUCTURED COURSE   | STRUCTURED COURSE   | STRUCTURED COURSE  | STRUCTURED COURSE   | STRUCTURED COURSE   |
| RESOURCE TITLE   | RESOURCE TITLE  | RESOURCE TITLE  | RESOURCE TITLE   | RESOURCE TITLE  | RESOURCE TITLE  |
| L & L INNOVATION: EMPOWERING PEOPLE AT THE WORKPLACE   | LEARN & LEAD INNOVATION: SMART TEACHER MANAGER EVOLUTION  | LEARN & LEAD INNOVATION: RESILIENCE   | LEARN & LEAD INNOVATION: APPLICATION OF A "CLIL" METHOD  | L & L APPLICATION OF THE THEORY OF MULTIPLE INTELLIGENCES   | L & L HOW TO SELL YOURSELF AND SUCCEED  |
| BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION   |
| This is a 3-day training for teachers, trainers and managers. If you want to learn ways to use empowering methods of communication to promote a respectful and highly productive workplace environment, participate in experiential activities or better understanding of how to be encouraging to yourself and others and learn how to facilitate teamwork. | Another3-day training for teachers, trainers and managers. A modern teacher-manager listens to his people, encourages them, and inspires them to action. How to become one? In this course, we will help you unlock your inner potential so that you can excel in your professional field. You will learn to use all related tools. | A 3-day training for teachers, trainers and managers. Did you know that resilience has more than 40% of your (un) success? Resilience is the ability combined with perseverance, tenacity and a strong faith to follow a vision of a happy and meaningful life. It is precisely resilience and good energy management that play a huge role in today's time of negative stress. | This is a 5-day face-to-face training for teachers, trainers and managers. In this course you will be introduced to the "CLIL" methodology – language content integrated learning, which creatively combines learning a foreign language and vocational content. You will learn how to plan lessons in this methodology and you will also try out teaching your "CLIL" lesson on the course. | Another 5-day face-to-face training for teachers, trainers and managers. This course offers theoretical foundations of multiple intelligences according to Howard Gardner, expanding your knowledge into different types of learners, and making your lessons memorable for your students. You will be able to use this theory in your lessons and thus make them more effective, and enjoyable | This is a 5-day face-to-face training for teachers, trainers and managers. The training is a summary of "best practices" in the field of education sales oriented to the corporate client, but also to the public. It will show you how to approach sales conceptually in the short and long term, what to watch out for, and what not to miss. |
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| TOOL  | TOOL  | METHODOLOGY  | METHODOLOGY  | METHODOLOGY  | STRUCTURED COURSE   |
| RESOURCE TITLE  | RESOURCE TITLE  | RESOURCE TITLE   | RESOURCE TITLE   | RESOURCE TITLE   | RESOURCE TITLE  |
| FREELO  | PADLET  | MEDIA PARENTS (ERASMUS+<br>PROJECT)  | VOLUNTEER ACTIVITIES   | INTERNAL COMMUNICATION   | L & L TEACHERGUIDELINES FOR (PRIMARY) SCHOOLS   |
| BASIC DESCRIPTION   | BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION  | BASIC DESCRIPTION  | BASIC DESCRIPTION   |
| Easy Project Management – Freelo is an online application to organize the workflow and communicate with team members or clients.  Thanks to Freelo everyone knows what to do, when the deadline is, and where to look up the necessary information. | Tool to make boards to collect, organize, and present anything. Useful in online "workshops". | MediaParents - Erasmus+ project for advanced training of parents and educational staff in media education. | CFIQ organized the LIONS WALK program, which saw 800 registered participants, the aim of the program was to raise funds (6,500 euros) for the purpose of charity to the Regina Margarita of Turin and Edoardo Agnelli of Pinerolo hospitals. These activities are very important not only for the search of funds but also for the welfare of people and enterprise. | "CFIQ" has created a methodology to standardize internal communication processes: It was realized that within the company not everyone was aware of what colleagues in different areas were involved in. Therefore, management felt it was essential to create a unified procedure in order to let all employees know what activities the other employees are involved in. | The sheet helps teachers to implement the principles of the learner-centered approach in the classroom. |
| LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  |
| MULTI LANGUAGE  | MULTI LANGUAGE  | ENGLISH/CZECH/SLOVAK/GERMAN/S WEDISH/BULGARIEN   | ITALIAN  | ITALIAN  | ENGLISH - SLOVAK  |
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| TYPE OF RESOURCE  STRUCTURED COURSE   | TYPE OF RESOURCE TOOL  | TYPE OF RESOURCE  TOOL  | TYPE OF RESOURCE TOOL  | TYPE OF RESOURCE TOOL   | TYPE OF RESOURCE TOOL   |
|   |  |   |  |   |   |
| LEARN & LEAD INNOVATION: TRAIN THE TRAINER  | EPG FOREIGN LANGUAGE TEACHER DEVELOPMENT FRAMEWORK                                       | L & L TEACHER'S DEVELOPMENT FRAMEWORK IN CLIL METHODOLOGY   | L & L TEACHER DEVELOPMENT FRAMEWORK FOR IMPLEMENTING LCA   | L & L TEACHER SELF-ASSESSMENT FOR IMPLEMENTING LCA  | RESOURCE TITLE  L & L TEACHER OBSERVATION SHEET  FOR IMPLEMENTING LCA &  GUIDELINES                     |
| BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION   |
| This is a 5-day face-to-face training for teachers, trainers and managers. This course offers to identify the key competencies of a trainer and also deliver your first training as a teacher-trainer. You will participate in three different roles in this training – a participant, an observer, and a teacher-trainer. This combination of three professional roles makes this course absolutely unique | The framework defines key competencies for the development of foreign language teachers. | This framework defines key competencies for the development of foreign language teachers in the CLIL (Content-Language Integrated Learning) methodology | The framework defines key areas and competencies for teacher development and offers them in a clear table that maps teacher development in three stages. | With this online tool, you have the opportunity to find out your current state of competence development in a learner-centred approach. | The sheet helps teachers to implement the principles of the learner-centered approach in the classroom. |
| LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE  |
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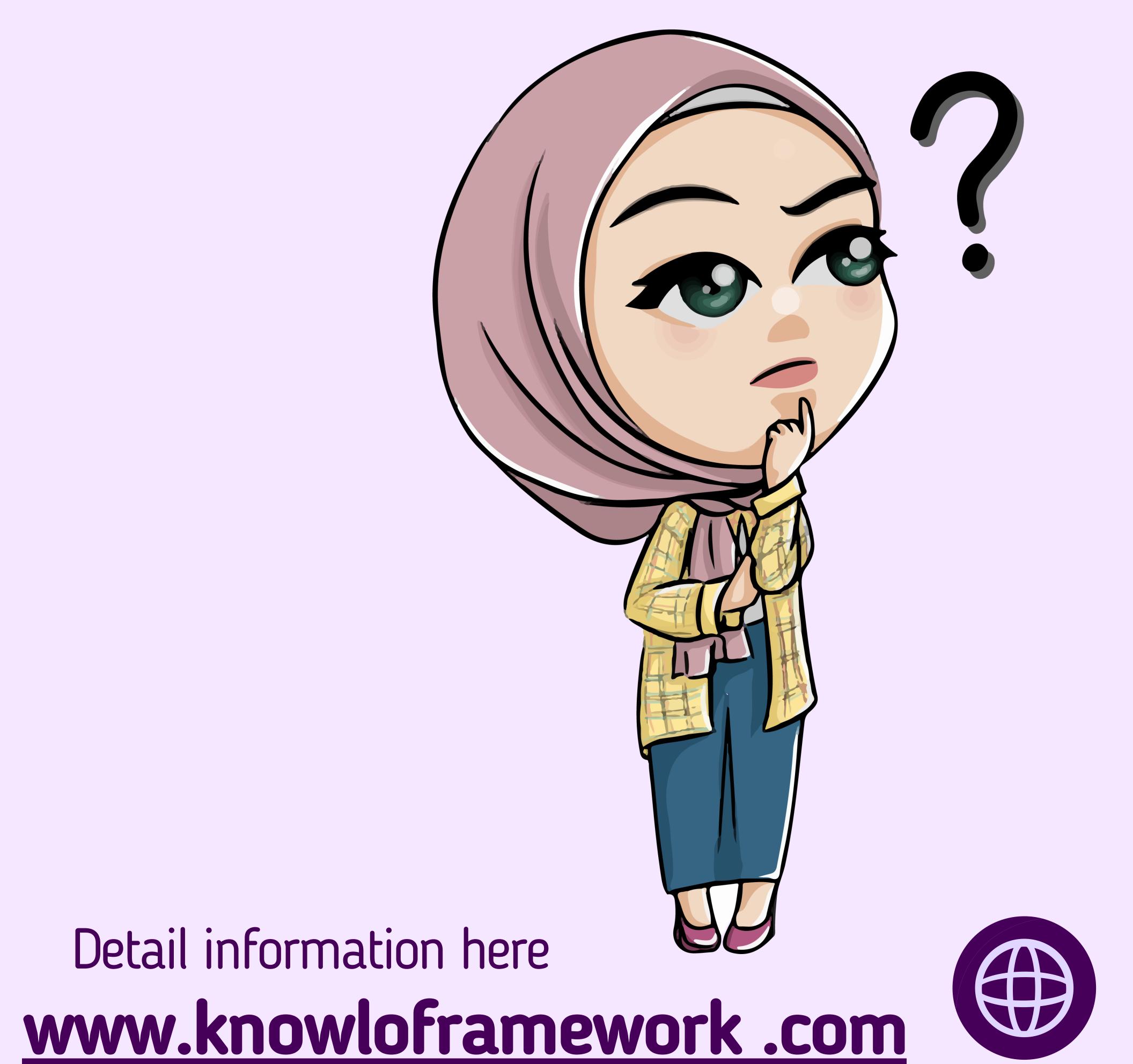
#### CLIENTS KNOWLO CRITERIA 4 Creating a knowledge-sharing culture in learning organizations, helping traditional learning organizations transform into Smart Modern Learning Organizations Detail information here www.knowloframework.com USE THE TOOL IT IS

FREE

A CLIENT IS AN INDIVIDUAL WHO RECEIVES OR PURCHASES A PRODUCT OR SERVICE. A CLIENT HAS THE ABILITY TO BUY OR RATE A PRODUCT OR SERVICE. THE VOICE OF THE CLIENT IS IMPORTANT FOR IMPROVING ORGANIZATIONAL PROCESSES AND SETTING UP REQUIREMENTS. IN EDUCATION, PARENTS, STUDENTS, BUSINESSES, LOCAL TAXPAYERS, BUS DRIVERS, TEACHERS, PRINCIPALS, AND OTHER SCHOOL STAFF ARE ALL CLIENTS.

# KNOWLO CRITERIA 4 CLIENTS

WHAT DOES IT MEAN?



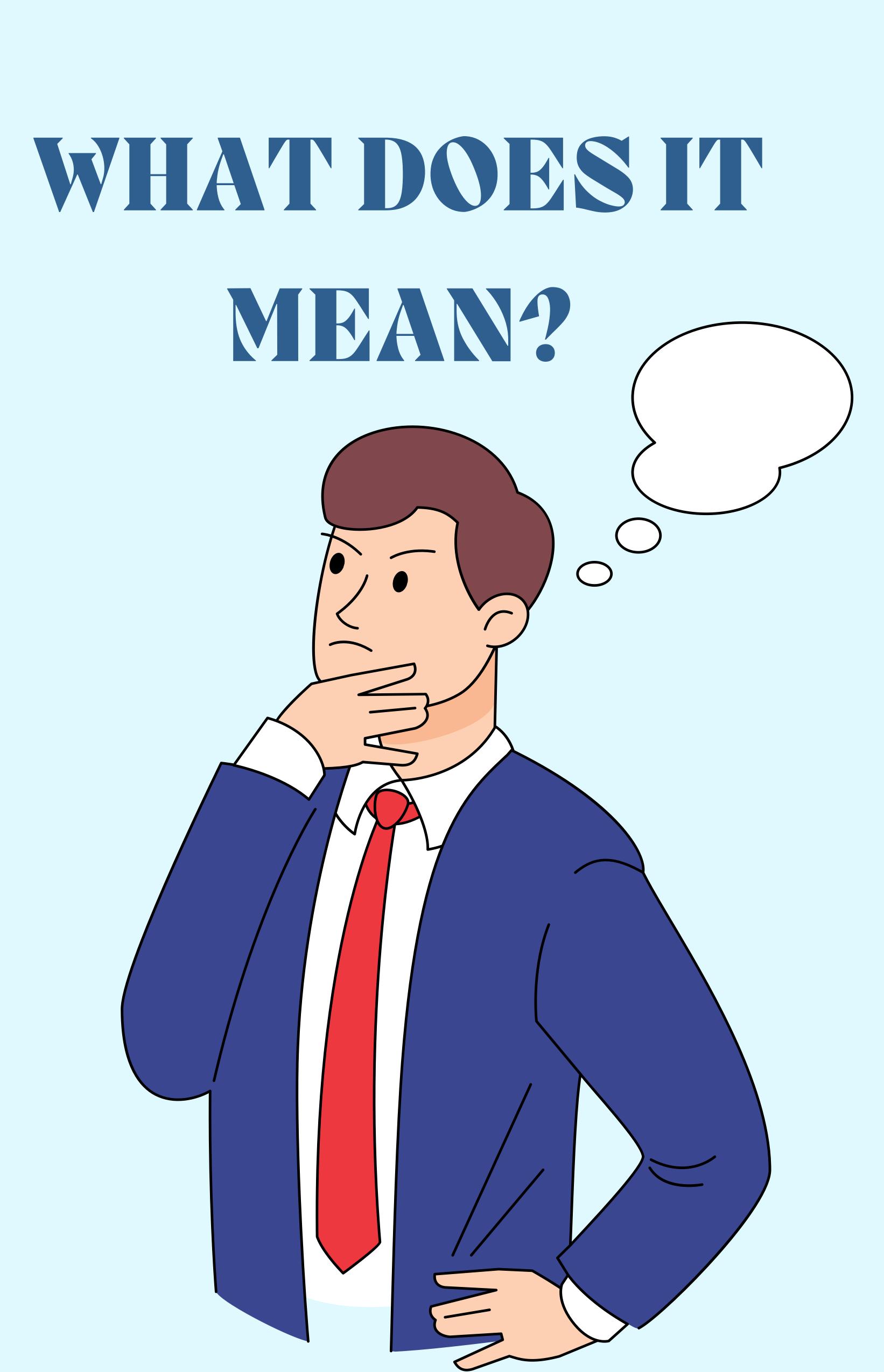
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| CLIENTS  | CLIENTS   | CLIENTS   | CLIENTS  | CLIENTS  | CLIENTS  |
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| METHODOLOGY  | VIRTUAL<br>MOBILITY/EXCHANGE  | TOOL  | METHODOLOGY  | METHODOLOGY  | TOOL   |
| RESOURCE TITLE   | RESOURCE TITLE  | RESOURCE TITLE  | RESOURCE TITLE   | RESOURCE TITLE   | RESOURCE TITLE   |
| ICC STUDENTS' COUNCIL & MENTORSHIP PROGRAM   | DIVERSITY CLUB  | MAILCHIMP   | UNIVERSITY PASTORAL CENTRE   | SHADOW DAY   | STUDENTS "HAND BOOK"   |
| BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION  | BASIC DESCRIPTION  |
| ICC Student Council is a structural unit representing the students of the College, which resolves important issues of academic, social, cultural, and sports life, represents and defends the opinion and rights of students in, ICC, the Latvian Student Union, as well as in other institutions and organizations at the national and international level, organizes events, obtains useful experience | International College of Cosmetology believes that there is a high value in diversity. Our diversity club's aim is to understand and accept any type of differences. The club also has a fun/professional taste to it since the ICC students can teach others more about skincare, makeup & and other aspects that they are interested in, as well as practice treatments on more diverse types of skin | MailChimp is marketing, automation and e-mail platform - an online marketing tool designed for designing and sending email campaigns. | Founded in 2002, the University Pastoral Centre offers spiritual, educational, and sports activities not only for students and employees of the university but for everyone. | Every year, the International College of Cosmetology offers students the opportunity to shadow day. The employees of the ICC college together with Turiba University arrange a real-time working exposure for the students to get a feel for the future profession they are interested in. | Helps students navigate the organization of study work and life outside of studies |
| LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE   |
| ENGLISH - LATVIAN  | ENGLISH - LATVIAN   | MULTI-LANGUAGE  | ENGLISH - SLOVAK   | ENGLISH - LATVIAN  | ENGLISH - LATVIAN  |
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# SUSTAINABILITY AND PRODUCT/SERVICE ORIENTATION KNOWLO CRITERIA 5



#### SUSTAINABILITY AND PRODUCT/SERVICE ORIENTATION

SMART LEARNING ORGANIZATIONS STRIVE TO DEVELOP PRODUCTS THAT ARE SUSTAINABLE IN A WAY THAT PRODUCTS OR SERVICES MEET LONG-TERM STANDARDS AND FOLLOW SYSTEMATIC SETTINGS NOT PRONE TO SUDDEN CHANGES. FOR THIS REASON, A PRODUCT OR SERVICE IS TO ORIENT ORGANIZATIONS TOWARDS SOMETHING THAT ENCAPSULATES AND PRESERVES LONG-TERM VALUE. TO ACHIEVE RELEVANT - AND ASSUMABLY SUSTAINABLE - PRODUCTS IS THROUGH INNOVATION.



| 5  | 5  | 5   | 5   | 5   | 5   |
|--|--|---|---|---|---|
| SUSTAINABILITY AND PRODUCT/SERVICE ORIENTATION   | SUSTAINABILITY AND PRODUCT/SERVICE ORIENTATION   | SUSTAINABILITY AND PRODUCT/SERVICE ORIENTATION  | SUSTAINABILITY AND PRODUCT/SERVICE ORIENTATION  | SUSTAINABILITY AND PRODUCT/SERVICE ORIENTATION  | SUSTAINABILITY AND PRODUCT/SERVICE ORIENTATION  |
| TYPE OF RESOURCE   | TYPE OF RESOURCE   | TYPE OF RESOURCE  | TYPE OF RESOURCE  | TYPE OF RESOURCE  | TYPE OF RESOURCE  |
| WORKSHOP   | STRUCTURED COURSE  | TOOL  | TOOL  | TOOL  | TOOL  |
| RESOURCE TITLE   | RESOURCE TITLE   | RESOURCE TITLE  | RESOURCE TITLE  | RESOURCE TITLE  | RESOURCE TITLE  |
| ICC GO GREEN INITIATIVE  | L & L: THE 9 LEARN & LEAD<br>PRINCIPLES OF A SMART PERSON  | GREEN DEVELOPMENT   | ORIENTATION PIEDMONT  | WHO DEPOSITORY LIBRARY IN LATVIA  | PROJECT SECA  |
| BASIC DESCRIPTION  | BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION   | BASIC DESCRIPTION   | BASIC DESCRIPTION   |
| Provides practical lessons to promote a sustainable lifestyle. For example, through waste sorting, and "Green classes", local communities are educated, For example, together with "Rīgas Meži" and ICC, a Purple Garden is being created in Ebelmuiža park - lilacs are planted and benches are placed at rest areas in the park. | A 2-day training for teachers, trainers, and managers. In this original course, you will learn 9 universal principles of modern man, which are a guide on the way to a more satisfied and happy life. They are highly inspirational and motivating for anyone who is ready to embark on a journey of self-development for the purpose of bettering their lives | CFIQ participated in the European projects, to create an educational garden that was installed at the Germeglio headquarters in order to give its students the opportunity to primarily follow the processes related to the management of a garden as well as to provide zerocentimeter produce that can be used directly in the educational cooking workshops with regard to the courses that the school offers. | Objective Orientation Piedmont is a widespread system of regional strategy, interventions, and integrated tools on the theme of orientation, aimed at supporting boys, girls, families, teachers, and trainers, from the delicate phase of school and training pathway choices to the full development of the pathways themselves, up to post qualification and post diploma opportunities. | The World Health Organisation (WHO) Depository Library in Latvia is one of the departments of Rīga Stradiņš University Library. The Depository Library contains materials on WHO worldwide health activities, WHO bulletins, laws and regulations, statistical data, reports and publications on AIDS and its control, alcoholism and smoking, cardiovascular diseases etc. | ERASMUS+ project which will address the needs of companies and entrepreneurs that lack easily accessible information, knowledge, and methods to make their business sustainable. We also address the needs of students and future workforce as well as that of higher education institutions to learn and strengthen their knowledge of environmentally friendly ways to do business. |
| LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE  |
| ENGLISH - LATVIAN  | ENGLISH - SLOVAK -<br>CROATIAN   | ITALIAN   | ITALIAN   | ENGLISH - LATVIAN   | ENGLISH   |
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knowlo criteria 6

TRANSFORMATION, GLOBAL CONTEXT, ANDVALUE 



# knowlo criteria 6 DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION

Education is one of the most important fields of human activity undergoing a huge transformation in the digital age. The digital transformation of education is considered an inevitable process of changing content, methods, and organizational forms of educational work, which takes place in a rapidly developing digital educational environment. Digital transformation aims to solve problems of socioeconomic development of countries within the formation of digital economies.

What does it Mean?



| 6   | 6   | 6   | 6  | 6   | 6  |
|---|---|---|--|---|--|
| DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION  | DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION  | DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION  | DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION   | DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION  | DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION   |
| TYPE OF RESOURCE  | TYPE OF RESOURCE  | TYPE OF RESOURCE  | TYPE OF RESOURCE   | TYPE OF RESOURCE  | TYPE OF RESOURCE   |
| TOOL  | TOOL  | TOOL  | TOOL   | TOOL  | TOOL   |
| RESOURCE TITLE  | RESOURCE TITLE  | RESOURCE TITLE  | RESOURCE TITLE   | RESOURCE TITLE  | RESOURCE TITLE   |
| PANOPTO   | VISIBLE BODY  | ZOOM CONFERENCING   | TEAM UP  | DISCORD   | CANVA  |
| BASIC DESCRIPTION   | BASIC DESCRIPTION   | BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION  |
| ICC As part of the digital transformation, used the learning platform Panopto, which offers many benefits in organizing learning work. It helps in Video recording and sharing of lessons: It is useful if you need to share learning materials remotely or if you need to provide repeated access to lesson content. Teachers can easily record their lectures | "Visible Body" is a digital learning platform specializing in the study of human anatomy and physiology. It provides an interactive and visually appealing experience where students and professionals can learn about the structure and functions of the human body. | Licensed "Zoom" Video conferencing tool for Online lectures and Online International Conferences. | Team Up is a great tool for scheduling lectures and calendar entries. It is good for updates about switching lecture or meeting times etc. | Discord is a great tool to build up a community to learn/teach as well as play games in a community with local or international members. A great platform to host personal blogs or podcasts and create your own channel. An interactive way to help learning become fun. | ICC uses this tool Canva to create marketing and promotional materials for any events it is hosting on this platform. This tool helps define projects in folders and saves the data securely to be modified, tweaked, or even shared with other stakeholders. Giving teachers/students an interactive way to communicate as well as disseminate the information. |
| LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   |
| ENGLISH - LATVIAN   | ENGLISH - LATVIAN   | ENGLISH - LATVIAN   | ENGLISH  | ENGLISH - LATVIAN   | ENGLISH - LATVIAN  |
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| 6  | 6   | 6  | 6   | 6  | 6   |
|--|---|--|---|--|---|
| DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION   | DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION  | DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION   | DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION  | DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION   | DIGITAL TRANSFORMATION, GLOBAL CONTEXT, AND VALUE CREATION  |
| TYPE OF RESOURCE   | TYPE OF RESOURCE  | TYPE OF RESOURCE   | TYPE OF RESOURCE  | TYPE OF RESOURCE   | TYPE OF RESOURCE  |
| TOOL   | TOOL  | TOOL   | TOOL  | TOOL   | TOOL  |
| RESOURCE TITLE   | RESOURCE TITLE  | RESOURCE TITLE   | RESOURCE TITLE  | RESOURCE TITLE   | RESOURCE TITLE  |
| WHAT'S APP   | MS 365  | DISPUTATIONES SCIENTIFICAE   | COMPLETE ANATOMY  | CHAT GPT   | KAPWING   |
| BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION   |
| What's App mobile communication group to communicate between teachers group/ students group in a faster and more interactive way. Helps pass information quickly with illustrations like pictures/files or videos. | Each university student and employee gets a free MS 365 license. They can use all MS 365 applications for free (Word, Excel, PowerPoint). Also, CU uses MS Teams as an online tool for videocalls and online lessons. | Disputationes Scientificae is a peer-reviewed scientific journal of the Catholic University, which was founded in 2001. The magazine deals with the latest problems and questions in relation to all aspects and periods of human life, application to practice, educational policy, and school management. Disputationes Scientifique is published four times a year. | Complete Anatomy is a 3D learning resource in anatomy that offers to learn the human body to the smallest detail. | An open-source Artificial Intelligence platform that helps the user generate meaningful content with basic inputs, This is an excellent tool to help in professional letter drafting and improve language writing skills in academic as well as business levels in a professional way. | A free online platform specially designed for novice or amateur users on editing/creating/modifying videos online. This platform gives an opportunity to beginners to learn and move to more professional video editing platforms later on. This helps teachers/trainers as well as students to create presentations and other materials with ease. |
| LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  |
| MULTI-LANGUAGE   | MULTI-LANGUAGE  | SLOVAK   | ENGLISH   | ENGLISH  | ENGLISH   |
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### Results & Benchmarking knowlo criteria 7





# knowlo criteria 7 Results & Benchmarking

A smart learning organization can set the KPIs and can explain and analyze achieved results. Moreover, the organization understands the market and can create a successful benchmarking strategy.

What does it
Mean?



| 7   | 7  | 7  | 7   | 7   | 7   |
|---|--|--|---|---|---|
| RESULTS & BENCHMARKING  | RESULTS & BENCHMARKING   | RESULTS & BENCHMARKING   | RESULTS & BENCHMARKING  | RESULTS & BENCHMARKING  | RESULTS & BENCHMARKING  |
| TYPE OF RESOURCE  | TYPE OF RESOURCE   | TYPE OF RESOURCE   | TYPE OF RESOURCE  | TYPE OF RESOURCE  | TYPE OF RESOURCE  |
| METHODOLOGY   | METHODOLOGY  | TOOL   | TOOL  | TOOL  | METHODOLOGY   |
| RESOURCE TITLE  | RESOURCE TITLE   | RESOURCE TITLE   | RESOURCE TITLE  | RESOURCE TITLE  | RESOURCE TITLE  |
| SURVEYS AND COMPARISON  | BENCHMARKING OF TOP "TEN UNIVERSITIES" IN THE WORLD  | THE SYSTEM OF INTERNAL QUALITY   | PUBLICATION   | DATA ANALYSIS AND BENCHMARKING  | LIREQA  |
| BASIC DESCRIPTION   | BASIC DESCRIPTION  | BASIC DESCRIPTION  | BASIC DESCRIPTION   | BASIC DESCRIPTION   | BASIC DESCRIPTION   |
| According to the Quality Management Policy, the opinions and work results of students, teachers, and administration are important. Students give an assessment of the study work before and after the study course. The obtained results are analyzed. The results of the survey help to improve the work organization of the educational institution | The International College of Cosmetology uses the Benchmarking method to take best practices from the Top "Ten Universities" in the world. This helps the college to compete in the trending era in terms of education and learning and at the same time to understand and evaluate its own weaker points. | The system of internal quality assurance at the Catholic University of Ružomberok (hereinafter "KU") is made up of a set of interconnected principles, rules, and procedures, the goal of which is to achieve excellent results and the continuous improvement of KU's activities in the field of education, research, and dream-related activities. | Lecturers and researchers of the University publish their research in international and national scientific publications, which comprise 75 to 90 publications per year. More than half of the publications can be found in reviewed scientific publications. | The International College of Cosmetology and Turiba University together work on Data Analysis and Benchmarking, graphics, visualization, green/IT Systems, methods, and the Internet of Things. | LIREQA: Linking Academic Recognition and Quality Assurance is implemented under the Erasmus+ program. The project aims to contribute to fair recognition of qualifications by developing recommendations to relate academic recognition and both internal and external quality assurance. |
| LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE   | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE  | LANGUAGE AVAILABLE  |
| LATVIAN   | ENGLISH  | SLOVAK   | ENGLISH - LATVIAN   | ENGLISH - LATVIAN   | ENGLISH - LATVIAN   |
| CLICK HERE FOR THE LINK   | CLICK HERE FOR THE LINK  | CLICK HERE FOR THE LINK  | CLICK HERE FOR THE LINK   | CLICK HERE FOR THE LINK   | CLICK HERE FOR THE LINK   |

#### Resource Database

Thank you for using the Knowlo Resource Database. If you encounter any non-working links or if you need further assistance with specific materials or resources, you can reach out at our website www.knowloframework.com, or contact the project coordinator at mudassir@skk.lv for further assistance.











